



**Role Description:** Back of House Lead  
Netball World Youth Cup 2025 (Gibraltar)

### Information

The Netball World Youth Cup is the pinnacle of netball competition for emerging players who are under 21 years of age. Taking place from the 19th to 28th September 2025, the Netball World Youth Cup 2025 (NWYC2025) is an opportunity to showcase Gibraltar on the global stage. The netball competition will see 20 participating nations go head-to-head for the NWYC2025 title over ten days of thrilling competition across two venues – Tercentenary Sports Complex and the Europa Sports Complex.

The aspiration of the NWYC2025 is to appoint individuals with suitable experience and/or skill sets from Gibraltar and overseas to be a part of an efficient Back of House Team.

### Responsible To

Venue Team & Umpire Services Manager

### Oversight Of

Back of House Assistants

### Purpose

To ensure the Back of House area operates effectively and efficiently, ensuring that changing room and ice bath provisions are met.

### Responsibilities

- To ensure that the run sheet is adhered to in terms of changing room availability and ice bath requirements.
- To ensure that ice, water and towel provision is available and replenished at required timings both Back of House and in the playing enclosure.
- To oversee the Back of House Assistants and ensure that the roster is adhered to and to allocate roles within the team and manage break times.
- To ensure the changing rooms spaces are well-presented and reset both when teams depart for the match and when finished





- post-match (including maintaining accurate signage and wayfinding in Back of House spaces).
- To complete the filling and cleaning of ice baths and manage the storage and transporting of ice.
- Liaise with Venue Team and Umpire Lead

#### Experience

- It would be preferable to have experience in a Back of House or Athlete Services role at Sporting Event(s).
- Prepared to attend any virtual or in-person training or upskilling opportunities where required.
- Confident and experienced in leading a team.

#### Knowledge and Competencies

- Display professionalism, integrity and ethical conduct in their role.
- Ability to work collaboratively in a team orientated environment.
- Be able to work under pressure while maintaining high standards.
- Display a friendly personality, and able to develop positive relationships with the venue and other volunteers.
- Be able to accept instructions and respond appropriately to the WN Technical Delegate, NWYC2025 Head of Competition and NWYC2025 Venue Team & Umpire Services Manager.
- Apply a range of communication strategies to develop effective partnerships and minimise conflict.
- Be competent in the use of English language.
- Ability to react quickly to changing circumstances in a high-pressure environment.
- Act as an ambassador and advocate of the NWYC2025 at all times promoting the key organisational messages and always representing the sport, event and its people in a positive light.





- Undertake such duties as may be required from time to time as are consistent with the responsibilities of the post and the needs of the event.

#### Event Time Requirements

Back of House Leads appointed to the event will be required to commit to and adhere to the following event time requirements: Back of House Lead must be in Gibraltar

- for the 15<sup>th</sup> of September for venue familiarization, training and operational rehearsals from the 16<sup>th</sup> September.
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- for the duration of competition - 19th September to the end of the competition on the 28th September 2025.
- To ensure a safe and secure event, all event participants will require accreditation. The accreditation process will potentially include a background security check which would be carried out by the Gibraltar Government and Police. Issuance of accreditation and uniform may be subject to the return of an approved background and security check.

#### Workforce Expenses

Tier 1: Accommodation, Meals, Flights & Visas\*

Head of Competition, Venue Team & Umpire Service Manager, Technical Officials Manager, Technical Officials, Competition Managers, Match Managers, **Back of House Leads**, Venue Team & Umpire Services Leads

Tier 2 : Accommodation, Meals, Visas (volunteers pay for own flights) \*  
Field of Play Assistants, Back of House Assistants, Venue Team Liaisons & Venue Umpire Liaisons.

Tier 3 : Meals \*

Ball Patrol Lead & Ball Patrol and ALL Gibraltar appointed Personnel,

\*All internal group transport with accreditation

#### Selection Procedure

The NWYC2025 will consider applications from those with suitable skills and experiences which meet the requirements of the role. This will be achieved through an open process of advertising and engagement.





All Back of House Lead applicants wishing to be considered will be required to submit the online application form via the NWYC2025 website.

All Back of House Lead applicants are required to submit their completed online application form by the closing date of **11th November 2024**.

The appointment panel will consist of nominated members of the NWYC2025 Competition Technical team and the WN Technical Delegate.

Phone calls and communications to take place with preferred candidates when required.

All applicants will be notified of the outcome by the 18<sup>th</sup> December 2024

Please note that due to the expected volume of applicants, feedback will not be given to unsuccessful candidates and there is no right to appeal.

